

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / NOV, DEC 2019, JAN 2020

"Where Quality Services and Quality People Matter"



PRESIDENT'S MESSAGE – JANUARY 2020

"Work is love made visible, and if you cannot work with love, but only with distaste, it is better that you should leave your work and sit at the gate of the temple and take alms of those who work with joy." – Martin Luther King, Jr.

Dr. King was certainly on to something here in terms of the way we approach our duties day to day. A preacher by vocation, he also was a keen observer of human activity, and he had a keen eye for what we consider the backbone of our communal workforce, the hourly worker. He knew these people because he preached to them, met them, welcomed them, and stood by them in their need. It is virtually impossible to overstate his perception when it came to the plight of the daily worker in American society. His preaching called them forth to be better, to take pride in what they do, to understand the need to "work with love," and to be the very best one can be at whatever task is assigned. He did all of this while giving his life so they might have a better life.

I am consistently struck by the unspoken understanding so many of our coworkers have of the need to "work with love." I have seen firsthand their ability to step back, to try to understand the other's point of view and position, and to engage each other in an attempt to do the job better each time. Our Christmas gathering this past December provided an opportunity for many to share stories from their "work with love," some which we could laugh at, some which made us pause with thanksgiving at the care we often show each other. I am so glad to spend that day with the many of you who make the effort to come to Monument Street to celebrate with us. Kudos and many thanks to our Human Resources team who do a great job of setting up, cleaning up, and seeing to the entertainment of our guests. In addition, thank you to all other staff at Monument Street who kindly participated in helping with the holiday party. It is a special Broadway day and a good time was had by all!

This year again you all responded, some in heroic ways, to our two holiday drives for the UNITED WAY and for TOYS FOR TOTS. The volume of toys this year was very encouraging. It meant a great deal to be able to deliver these gifts in memory of our own Frank Hoyt, warehouse manager, who certainly understood the underlying message of "work with love." While we may not realize it all the time, any help we provide for UNITED WAY has untold benefits in the city in which we all work. There are numerous agencies that take advantage of your contributions to make life better for our fellow citizens in Baltimore.

"Love made visible." Dr. King's heart met his mind in this understanding that all human endeavor is enhanced when done with love. Sure, a lot of the tasks we perform, at all levels of work at Broadway Services, can be seen as mundane, not terribly exciting, and not worthy of the attention of others. I can assure you, though, that what we do every day is the beginning of something much bigger than ourselves. The effect we have on our coworkers, our customers, even those with whom we casually interact can be pivotal in creating a good experience that lasts. When the love is made visible through the good work, the Broadway story is told in a way that rings deep and lasts in the memories of those positively affected. Thank you all for that and for making our story such a good one.



Happy New Year!

Sincerely, Peter Seidl, President

2019 UNITED WAY CAMPAIGN DRAWING WINNERS

December 5, 2019



55" LED Smart HD TV **Ronald Barnes** Maintenance, Eastern High



Apple iPad **Da'Shaun Higgs** Dome/Mason F. Lord, Bayview EVS



\$250 Visa Gift Card Fred Orwa Peabody Parking

\$50 WAL-MART GIFT CARD WINNERS:

Anthony McPhail, Mason F. Lord, Bayview EVS Eugene Brown, 301 Building, EVS

\$25 WAL-MART GIFT CARD WINNERS:

Ronald Paul, Alpha Center, Bayview EVS
Leah Hills, Corporate Parking, Administrative Assistant
Catherine Grimes, Rutland Garage, Parking
Kenneth Dunn, Jr, Mason F. Lord, Bayview EVS

BROADWAY SERVICES WOULD LIKE TO THANK EVERYONE WHO CONTRIBUTED TO THIS YEAR'S UNITED WAY CAMPAIGN!



Diane Brocato, Compensation and Benefits Manager, Peter Seidl, President and Taylor Miller, HRIS/Data Entry drawing names for the 2019 United Way Raffle.

THINGS THAT MAKE YOU PONDER

WHY DOES THE WORD MERCEDES HAVE THREE LETTER (E)'S AND ALL OF THEM ARE PRONOUNCED DIFFERENTLY?

IF YOU SWITCH THE 'W' WITH 'T' IN WHEN, WHAT, WHERE YOU GET THE ANSWER TO EACH.

IS IT CALLED SAND BECAUSE IT'S IN BETWEEN SEA AND LAND?

2019 BROADWAY SERVICES Holiday Luncheon













































PROMOTIONS

November 2019, December 2019 and January 2020



LUZ HERRERA Supervisor JHBMC Security



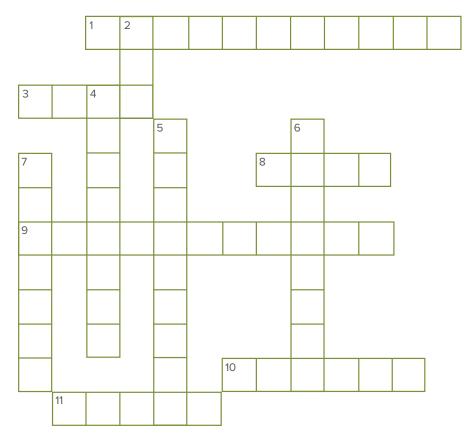
BRIDGET KIRKLAND Onboarding Manager Human Resources



CATHERINE WILLIAMS

Property Manager Property Division

HAPPY NEW YEAR CROSSWORD

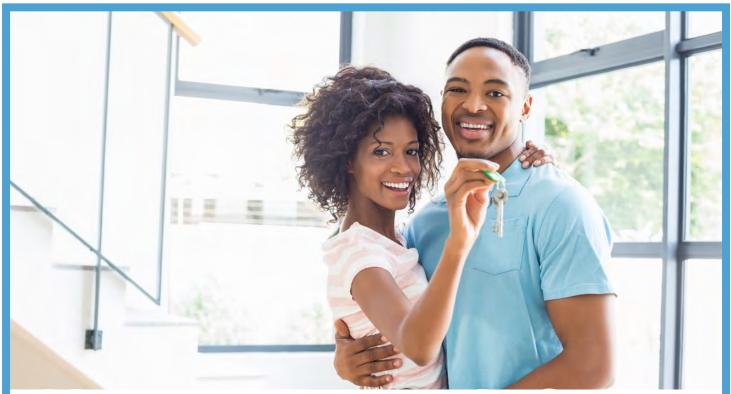


ACROSS

- 1. We bring in the new year with a ______.
- 3. A symbol of the old year is father _____.
- 8. The New Year symbol is a _____
- 9. We use ______ to make lots of noise on New Year's Eve.
- 10. We often see a ______ with floats and marching bands on New Year's.
- 11. The day the new month starts is the _____.

DOWN

- 2. December 31 is also known as New Year's _____
- 4. At the stroke of ______ it is New Year's Day.
- 5. We watch ______ that display bright lights and loud sounds.
- 6. We record dates and months on this _____
- 7. The month of the new year is _____



Is your credit score keeping you from buying a home? \$20,000 in down payment assistance and financial coaching can help!

Broadway Services, in partnership with Southeast CDC and Baltimore Housing, is offering **\$20,000** in closing cost and down payment assistance to Broadway Services employees who purchase a home in one of many neighborhoods of Southeast Baltimore City.

The first step is contacting Brentina Horshaw, Director of Human Resources at Broadway Services to learn more:

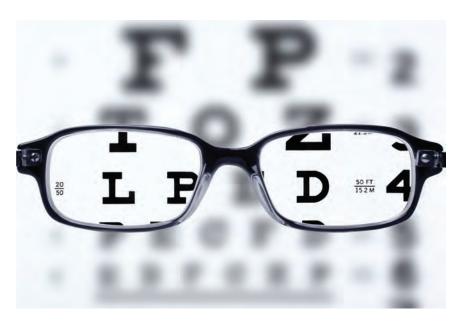
Brentina Horshaw bhorshaw@broadwayservices.com (410) 563-6942



TO BE ELIGIBLE YOU NEED TO:

- Have worked with Broadway Services for at least one year, be in good standing and be a full-time employee
- Complete homeownership counseling
- Be able to get a mortgage loan
- Purchase a home in an eligible neighborhood (see map on other side)

For more info about the Southeast CDC, visit www.SoutheastCDC.org



2020 IS THE YEAR FOR VISION, CLEAR VISION THAT IS!

Don't forget to use those VISION benefits... One (1) routine eye exam every 12 months! Be sure to contact EHP at ehp.org for participating vendors.





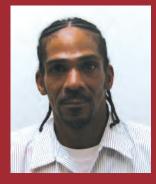


The BSI Corporate office successfully held its 13th Annual Toys for Tots drive! Due to your compassionate support, the total toy count for this year was **868 toys**! Thank you to all who participated:

Vice President of Security, Transport and Parking Robert Biemiller, Director of Security at Mt. Washington and Keswick Campuses, Charles Dailey, Corporate Security, Howard County Hospital, EVS Manager, Trish Lipscomb at Bayview Medical Center, Holt Paper, and everyone here at our Corporate offices including the Monsieur Touton staff.

You made the difference in the lives of children who are less fortunate!

BSI MOURNS THE LOSS OF OUR EMPLOYEE



Robert L. Gaines, III Floor Technician, Commercial Janitorial

Rehired 11/12/19, 12/1/1960 - 12/15/2019

THANK YOU MS. NELLIE!



Created by Nellie Jones, Janitor, Commercial Housekeeping

DON'T FORGET !!

Don't forget to update name, address or telephone number changes. If you need to update your demographic information, please call the Human Resources office at (410) 563-6949, to make the changes.

2020 OBSERVED BSI HOLIDAY SCHEDULE

Broadway Services provides (7) paid holidays per calendar year.

New Year's Day	Wednesday, January 1, 2020
Martin Luther King, Jr. Day	Monday, January 20, 2020
Memorial Day	Monday, May 25, 2020
Independence Day	Friday, July 3, 2020
Labor Day	Monday, September 7, 2020
Thanksgiving Day	Thursday, November 26, 2020
Christmas Day	Friday, December 25, 2020

HAPPY MARTIN LUTHER KING, JR. DAY!

In 1986, Congress adopted Dr. Martin Luther, King Jr.'s birthday as a national holiday. This holiday is observed every third Monday in January. Dr. Martin Luther King Jr. Day would be permanently recognized as a federal holiday in honor of Dr. King's work in the Civil Rights era: promoting equality between all Americans, regardless of their origin.

Later, in 1994, Congress designated the Martin Luther King Jr, federal holiday as a "national day of service." A day of service, to essentially help make the community a better place, by volunteering at shelters, hospitals, and even prisons.

What did you do in observance for Dr. Martin Luther King, Jr. Day?

"The time is always right to do what is right." – Dr. M.L. King, Jr.



IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your life insurance beneficiary at any time by coming to the HR department for a form. You should consider changing your beneficiary whenever you have a lifestyle change, such as: you get married or divorced, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file is what will be used should we need to file a claim with the life insurance company. You should contact the HR department at 410-563-6949 if you have any questions.

HABLA ESPAŃOL

Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud.

Kudos

The "Golden Hearts" Awards Program is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. All nominated employees are eligible to be selected as quarterly and annual award winners, with cash prizes and organization wide recognition. Congratulations to all!

HOPKINS EMPLOYEES OF THE MONTH

SEPTEMBER 2019

James Curtis Franklin, Security Officer, Silver Star Security

OCTOBER 2019

Pam Brown, Transit Coach Driver, Transportation

Cynthia Steward, Security Officer, JHMI

NOVEMBER 2019

Elizabeth Reiter, Security Officer, JHBMC

Chonda Bond, Security Officer, St. Agnes

Melissa Cole, Day Porter, Housekeeping Division

HOUSEKEEPING



Bernard McRae, Janitor/ Housekeeper, MICA, was commended by Executive Assistant to the President at MICA, Lisa Sheppley,

for an outstanding job. Lisa states: "...A quick note to say how pleased we all are with Mr. Bernard and his excellent work in the Main. We have a great partner in Main who shares our standard and work ethic. It's a high bar. We are very pleased. Thank you."



Quan' demer Du Bose, Day Porter, Space Telescope Housekeeping, was commended by Rolanda Taylor, Office of Public Outreach:

"I just wanted to send a message about the female working in housekeeping...she does a fantastic job, all the bathrooms on second floor always smell so fresh and clean when she's done...excellent job!"

SECURITY



Security Officer Michael Harris, Jr. and Security Officer Hasan Muhammad-El, JHMI Security, was commended by RN Baker, Department of Psychiatry for exceptional job performance. RN Baker states: "SO Michael Harris and SO Muhammad-El consistently go above the call of duty in our busy milieu. They help calm agitated patients and are great at communicating patients' issues to nursing staff. Both officers are always very attentive, consistently calm, pleasant and helpful. Both officers are always professional and courteous too. SO Harris and SO Muhammed-El are appreciated by our patients as well as our staff."







Security Officer First Class Curtis Yancey, Security Officer First Class Malik Shipley, and Security Officer First Class Jabriel White, JHMI

Security, were commended by Shift Supervisor Lieutenant Travis Konig, Department of Security. Lt. Konig states: "At 1930 HRS, medics brought in a very drunk and disorderly patient. Upon getting him registered, the patient pulled out a taser and began threatening the medics with it. Without hesitation, my officers were able to intervene and safely remove the taser from the patient. Due to the officers quick response, no one was injured during this incident."



Security Officer Olubunmi Oluwasola, JHMI Security, was commended by Nurse Manager Pilar, Department of Nursing

Administration. RN Pilar states: "He was assigned to watch one of our violent patients on Nelson 6. The patient was being violent and SO Oluwasola was so gentle with him. During the entire time with the patient, SO Oluwasola stayed calmed and tried to calm the patient down. The staff appreciated him and the way he was with the patient."



Security Officer, Vernetta Banks, JHBMC Security, was commended by Cathy Brown, Appeals Coordinator, JHBMC. Ms. Brown

states: "I was walking into the ASC building one day and I saw a young

security guard hugging another guard and she was telling her to have a great day. I walked up and told the lady that I needed a hug too. She gave me the best hug ever and said, "This is going to be a great day!" What Vernetta didn't know what that on the morning of our fist hug. I had just wrecked my car and was late to work. Her hug turned my day around and the sadness over my car damage left me before I walked into the building. Her personality is amazing and her smile is infectious, and I continue to look forward to our hugs whenever I see her. I want her to know that I appreciate her for her kindness and her amazing hugs!"





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Security Officers Marcus Neasey, Donya Cole Jr. and Neil Dupree, JHMI Security, were commended by Nurse Manager,

Rose Karlan of The Sidney Kimmel Comprehensive Cancer Center. Nurse Manager Karlan states: "I wanted to send you a quick message about the phenomenal security guards that were on Weignberg4CD overnight with the patient. When I came in this morning the patient was screaming, hitting staff, and kicking the security at the bedside. The officers were extremely professional and actively participated in the plan of care as we discussed what our next steps would be. I wanted to send a kudos and let you know that I was very impressed by their professionalism.



Security Officer Jimmera Melvin, JHMI Security, was commended by Patient Outreach Coach Adey Betre, Department of

Service Excellence: "This morning. I had the pleasure of spending a few minutes, at the Bloomberg Main floor, ...while there I was delighted to also spend a few minutes with Officer Melvin. I found her to be very professional, cheerful, very kind and very attentive. She greeted everyone with a smile and insured everyone displayed a badge prior to getting on the elevator. I found Officer Melvin to be an asset to your division and our establishment. She consistently displayed the qualities that support a positive experience for our patients, their families and staff."



Security Officer First Class Anton Chavis, JHMI Security, was commended by RN Kristina Lee, Department of Nursing. RN Lee

states: "I'm a charge nurse on Nelson 7 and wanted to give recognition to officer Anton Chavis who was a security detail for my patient overnight. He did an amazing job keeping my confused, agitated, and restless patient safe and in his room. This patient was very difficult and combative at times but Officer Chavis redirected him and deescalated his behavior. He was also very patient, respectful and professional the entire time. He made what could have been a terrible shift so much better. I want to give an applause to Officer Chavis."



Security Officer, Barbara Jackson, JHMI, was commended by Stephen Sisson, MD, Vice President, Clinical Operations. Mr. Sisson states: "I would like to extend my appreciation of Barbara Jackson, one of your security guards. Ms. Jackson works the night shift at the Miller Research Building and has been at that position for several years. She always greets everyone with a smile and warm welcome, and clearly pays attention to who is entering and exiting the Miller Research Building. ...Always Professional, Ms. Jackson demonstrates the best of the Hopkins family."



Security Officer Samijah Jones, JHMI Security, was acknowledged by Program Coordinator Tracey Thompson, Patient

Relations Department stating: "...I would like to give accolades and positive feedback to your wonderful Security Officer Samijah Jones. Upon entering our vehicle in the Orleans garage my husband realized he did not have his cell phone which he recently purchased. We walked around searching for his phone but couldn't find anyone interested in assisting us...45 minutes later. Officer Jones offered to assist us with directions. She noticed that we looked frustrated from walking around to no avail. I must say that her attitude was agreeable, amiable, polite, considerate, sympathetic, and sincere. She was so kind and helpful, even though she knew she had to return to her post. She was so supportive, professionl, and caring. This is one of the reasons I choose Johns Hopkins Hospital because I have experienced more employees who demonstrate excellence. Thank you very much for all you do, keep up the great work."



Security Officer Eitak Scriber, JHMI Security, was commended by Nurse Manager, Laura Kaiser, stating: "I wanted to give

a kudos to Officer Scriber. She was very professional, introduced herself, and walked around the unit. We really appreciate her professionalism and extra efforts – which makes us feel safe."



Security Officer Shantia Leonard, JHMI Security, was commended by Molly Dixon, Senior Patient Experience Specialist, Patient

Relations Department, stating: "I had a wonderful interaction with Shantia at the check in desk in the Children's Center. Shantia went out of her way to make sure I was comfortable. I was very touched by the interaction and special attention to being kind."

TRANSPORTATION



Program Director, Johnson Hopkins **Bloomberg School** of Public Health, commended **Davon** Hinton, Transit

Coach Driver, Transportation, for being "exceptional."

PARKING:



Janice Hall, Parking **Coordinator, JHMI** Parking Department, was recognized by customer and new employee Anushree Ahluwalia

stating"... I wanted to thank you for supporting my on-boarding experience at JHH. Your patience and kindness went a long way in helping me pick the best parking location as a new employee. You gave me your undivided attention, answered all my questions, and encouraged me to come back if I had any trouble. Thank you again for very positively influencing my new hire experience."



Bobbie Alston, Parking Supervisor, and Cathy Grimes, Attendant/ Cashier, Parking Department, JHMI, were commended by Dr. David Levine of the JHU School of Medicine after he locked his keys in his vehicle stating that they were: "So professional and outstanding in their help and demeanor.



Zybreal Johnson, Parking Attendant, **JHMI Orleans** Street Garage, was commended by **Protective Services** Sergeant Alisha

Travers for excellent customer service: "...Zy has displayed a customer service friendly attitude on a daily basis. Zy is a vital member of John Hopkins Hospital Parking and Transportation and exemplifies the mission of providing service excellence."



Measia Arrington, Attendant, JHMI **Parking Weinberg** Garage, was commended by the Miss Nason, and Neil Marshall, Parking

Director. Neil Marshall states: "During a conversation, Miss Nason singled Measia out as being very helpful and most gracious to allow her to vent her grievances in the process of seeking the correct office to make her case. The professionalism displayed and the actions Measia took to provide assistance to Miss Nason made a big difference. Because Measia listened without judgement, and because she assessed the situation and acted in good judgement to call my office while Miss Nason was still present, this situation was diffused and resolved

quickly without further distress to Miss Nason. I cannot stress the positive difference it makes to patients and their families and to Johns Hopkins at large, by handling situations in this manner."

HUMAN RESOURCES



Edith Rieffen, BSI **HR Employment** Assistant, was commended by Administrator, Andrew Hall, HCGH Campus Safety and

Security stating: "I just wanted to take a moment to provide Kudos to Edith at the BSI Main Desk. Edith is always pleasant and has a delightful and welcoming attitude when greeting me and my team in person or over the phone. She is an excellent ambassador for Broadway Services and we are thankful to have her a part of the BSI Family."

If you have a kudo or commendation to share, please contact Leah Reppert, HR Specialist at 410-563-6945 or email Ireppert@broadwayservices.com.



WANT TO SHARE **A STORY**?

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at bhorshaw@broadwayservices.com.

BROADWAY'S BEST- EMPLOYEES OF THE MONTH



SECURITY OFFICER ELIZABETH REITER, JOHNS HOPKINS BAYVIEW, 5500 LOMBARD STREET BUILDING

S/O Elizabeth Reiter was awarded Employee of the Month for November 2019. She is an exceptional employee...monitoring the access of patients, visitors and staff. Elizabeth conducts patient escorts when necessary and she reports all incidents to supervision when necessary. Elizabeth is also utilized as a field trainer for new employees and is always willing to share the knowledge she has of her post and the Bayview Campus as a whole. Elizabeth comes to work every day in complete uniform with clothes ironed and looking professional. Elizabeth has excellent customer service skills and many visitors and patients comment when they do not see her as they walk in the door. Elizabeth Reiter is a true asset to the security operation at Bayview.



SECURITY OFFICER CHONDA BOND, ST. AGNES SECURITY

Officer Chonda Bond was awarded employee of the month for November 2019. She stepped up and assisted with doing doubles and coming in on her off

days. Never late, never called out, always trying to go above and beyond. Chonda is an excellent patrol officer who is always friendly and smiling. She goes out of her way to assist staff, patients, and visitors and coworkers to make sure they feel safe. She is knowledgeable of her assigned posts. I have also used Officer Bond to train new officers on the campus side. Thanks for doing such a great job!



MELISSA DAVIS COLE, DAY PORTER, HOUSEKEEPING DIVISION

Ms. Cole was awarded employee of the month for November 2019. She has been a part of the Marbury team

since March 2018. During that time, she has shown such impeccable professionalism and knowledge of her duties. She has worked both shifts and never fails to complete what is required for each shift. Her areas have past all of management inspections as well as the clients'. The clients/ tenants have commented about how she is always polite, courteous, and helpful. She not only completes her assigned duties, but she is always ready to help coworkers and management when necessary. I am grateful she is a member of the Marbury Housekeeping team. Great Job Melissa!



SECURITY AMBASSADOR, CYNTHIA STEWARD, JHMI SECURITY

Cynthia was awarded employee of the month for October 2019. She has been employed with Broadway Services for eighteen years, and during this time has

remained a tremendous asset to Johns Hopkins Corporate Security. Ambassador Steward has served in many positions and has assisted in the training of newly hired Security Officers. Ambassador Steward has remained detail-oriented and focused on the mission of Broadway Services Johns Hopkins Corporate Security Services. Ambassador Steward will remain a dedicated and goal-oriented member of Johns Hopkins Corporate Security.

SAFE DRIVERS AWARDS November 2019, December 2019 and January 2020

Kristina Felder, JHMI Shuttle	1 year
Selena Womack, JHBMC Shuttle	1 year
Ecliffe Henriques, Transport	1 year
Heidi Miller, Transport	1 year
Reginald Weston, Transport	2 years
Antar McDowel, JHMI Shuttle	3 years
Kevin Ricks, Transport	3 years
Thomas McNamee, Transport	3 years

Errol Gordon, JHU Bus 5 year	S
Rena Prior, JHU Bus 5 year	S
Kenneth Chavis, JHU Bus 6 year	S
Carl Henderson, JHU Vans 6 year	S
Larry Robinson, JHU7 years	S
Joseph Hatchett, Transport 19 yea	rs
Charles Wells, JHMI Shuttle	ars



SECURITY OFFICER JAMES CURTIS FRANKLIN JR., SILVER STAR SECURITY

Officer Franklin was awarded employee of the month for September 2019. He is loyal, trustworthy, and constant. On more than one

occasion when the department needed a helpful hand, Officer Franklin was there to assist. He works without complaining, and is well known, and liked by our tenants at all of our site locations. Officer Franklin has a way to make the grumpiest people smile and even laugh at times. He is a true credit to Broadway Services Silver Star staff, and an asset to Brookfield Properties. It is truly a joy to work with Officer Franklin.



DERRICK DULIN, SECURITY OFFICER FIRST CLASS, JHMI SECURITY

Security Officer First Class D. Dulin was nominated for September. Dulin goes above and beyond on a daily basis. He is constantly looking for ways to improve

his knowledge of the campus. He is regularly used to train and teach new officers, who benefit greatly from his expertise. His experience has led him to be one of the most trusted and knowledgeable officers on the 4x12 shift. Congratulations Security Officer First Class Dulin!



PAM BROWN, TRANSIT COACH DRIVER, TRANSPORTATION DEPARTMENT, SHUTTLE DIVISION

Pam Brown was awarded employee of the month for October 2019. She came

to Broadway in 2016. Her experience, positive attitude and flexibility make her perfect as our back up driver for all our routes. Pam is truly an asset to the transportation team.

HOBBY CORNER

Savonya McIntosh, a day shift Security Officer for JHH, is a zealous event planner for her nonprofit company, "Savy Events". She and her daughter, Danicia Ross, host a fundraiser for Multiple Sclerosis (MS) research, every year at Johns Hopkins Hospital. If you attended her last fundraiser in March, then you enjoyed fashion shows, small business vendors and artists perform; all in hopes of raising money for the **National Multiple Sclerosis Society**.





Officer McIntosh and her daughter have been involved in fundraising for the MS Society since 2010. When asked why fundraise for this disease, Officer

Mcintosh stated "My daughter, Danicia was diagnosed with multiple sclerosis at the age of 20 years old, and since I love putting on events, I thought why not fundraise for the MS Society."

MS is a disease that affects the central nervous system. The disease is an autoimmune condition that tells your immune system to attack your body. This disease is more common in females and usually diagnosed between ages 20-55 years old.

Officer McIntosh enjoys campaigning for MS. "The money is important to raise for research to find a cure. MS people have plenty of medications, but there is no cure."

Officer McIntosh next fundraiser is November of this year. If you are interested in donating to the National Multiple Sclerosis Society or want to donate to Officer McIntosh's team "Team lishia", please visit **nationalMSScociety.org.**

Thank you Officer Savonya McIntosh for sharing your event and educating others on Mutiple Sclerosis.

AMERICAN RED CROSS BLOOD DRIVE

To schedule an appointment, please call the Johns Hopkins Bayview Medical Center Community Relations Department at 410-550-0289, Monday through Friday. FEBRUARY 4 8 A.M. TO 3 P.M. SCHOOL OF PUBLIC HEALTH, FEINSTONE CONFERENCE ROOM

FEBRUARY 17 – 19[,] 7:30 A.M. TO 5 P.M. JHBMC, FRANCIS X KNOTT CONFERENCE CENTER

MARCH 5, 10 A.M. TO 5 P.M. JOHNS HOPKINS OUTPATIENT CENTER, ROOM 2140