

# On Broadway

A NEWSLETTER FOR THE EMPLOYEES OF BROADWAY SERVICES, INC. / MAY, JUN, JUL 2019

# Thank You

**BROADWAY  
SERVICES!**

*Ranked #50*

**FOR THE LARGEST PRIVATE SECTOR  
EMPLOYER IN BALTIMORE!**

*(AS RANKED BY BALTIMORE BUSINESS JOURNAL 2018)*





## PRESIDENT'S MESSAGE – JULY 2019

What started out as simply a concept 37 years ago has evolved into a vibrant service provider that is ranked #50 - Largest Private Employer based on number of employees in the Baltimore Metropolitan area according to the *Baltimore Business Journal*. Doing the little things right in 1982 and all the years in between has helped BROADWAY SERVICES become a respected and reliable company that attends to the needs of many businesses in the Baltimore/Washington/Annapolis area. We start with our motto, "Where Quality Service and Quality People Matter," and we translate those words into daily actions that allow us to thrive. Let me see if I can explain that motto in action as it is played out by our employees.

First the **"Quality Service."** Without exaggerating the importance of what we do, it is a fact that the places where we work would not be able to open their doors each day without the service we provide. It is not always the kind of job that gets the headlines, but the job we do provides for the smooth operation of any number of entities in our area. We guard, we protect, we keep clean, we are the first to greet you each day as our guests park their cars and the last they see each day as they head home, we deliver, we drive our passengers safely and deliver them to their destination in a timely manner, we assist those who can't find their way, and we do whatever it takes to see to it that our clients are well-served whatever the occasion.

**"Quality People."** Our work force is as diverse as one can imagine with staff ranging from the newly hired millennials to the seasoned veterans upon whom our reputation rests. We rely on all of you to live up to the motto calling for quality in everything we do, and that starts with being a quality person in your own right. Our people are known for going out of their way to assist not only the customer or client, but also the colleague who is new to the job or to the site so that they

can learn the ropes in the Broadway fashion. We have new recruits and we have grandmothers and granddads still at it, providing for their families as they serve. The quality in our people takes the stage from time to time as an employee does a particularly noble deed in going the extra mile to serve, some going so far as saving a life in the process. The quality is there for sure, just pay attention, and you'll see it in your colleagues.

**"Matter."** For something to matter it has to be important, and it has to have a lasting effect, one that lingers in the memory and endures in the mind and heart of the recipient of our service. Again, our jobs cover the daily tasks required to keep businesses in operation day to day, so they are not often regarded as noteworthy. They attain special status when the attitude that accompanies the service is one of graciousness and heartfelt compassion for the customer and client. Sure, not all of those with whom we interact are perfect, but our job is not to judge them but to serve them and to do so in such a way that they are struck by our quality as a company. You are public relations officers, one and all, representing BSI in all you do. Thank you for doing it well. Keep up the good work and remember you are recognized and greatly appreciated for your hard work and dedication. Happy 37th anniversary Broadway Services!



Sincerely,  
Peter Seidl, President



## CONGRATULATIONS TO ALL THE 2019 GRADUATES!

### IS YOUR LIFE INSURANCE BENEFICIARY UP-TO-DATE?

As a reminder, you can change your **life insurance beneficiary** at any time by coming to the HR department for a form. You should consider changing your beneficiary whenever you have a lifestyle change, such as: you get married or divorced, death of your beneficiary, birth of a child, etc. The last signed beneficiary form on file is what will be used should we need to file a claim with the life insurance company. You should contact the HR department at 410-563-6949 if you have any questions.

### EMPLOYMENT VERIFICATIONS AND PAYSTUBS

All verifications of employment are done through The Work Number. You can access your Employment Data Report (EDR), for your own information, either by logging on to their website or by phone. **You can not get a verification of employment on yourself to give to someone requesting it. That company must request the data.** Give the verifier your social security number and the employer code (14629).

#### *Ways to access your EDR:*

**Website:** [www.theworknumber.com](http://www.theworknumber.com)

- Click on “Employee” from menu
- Scroll down and select “Request my information (Employment Data Report)”
- You will be prompted to log in. Your user name is your social security number and your PIN is your date of birth as MMDDYYYY

**Phone:** 1-800-367-2884

- Select 1 for Proof of Employment and follow the prompts to get a salary key to give to a verifier who is requesting pay data
- Select 4 to request a copy of your EDR
- **Do NOT select option 3 for paystubs.** Broadway Services does not participate in that service.

**Please keep your weekly paystubs.** A lot of verifiers will ask for them. Broadway Services does not keep copies of individual employee paystubs. If your verifier is requesting pay data, you should give them the information for The Work Number. They can log on to [www.theworknumber.com](http://www.theworknumber.com) or call 1-800-367-5690 specifically for verifiers.

### CHRISTINE “CHRIS” FULWOOD, *HR Specialist, HR Division*



After thirty-four (34) years, “Chris” retired from Broadway Services in May. With retirement, Chris looks forward to moving to Ohio where she will spend more time with her daughter, son-in-law and three grandchildren. She also plans on indulging into her studies of pastoral care.

***Thank you, Chris for your many years of service!  
May you enjoy your well-deserved retirement to the fullest!***





## HEALTH CORNER

EHP offers you a free meal planning service called **DINNERTIME**. This service creates healthy meal ideas for you based on factors such as how long you must cook, dietary restrictions, budget and more.

Visit [dinnertime.com](http://dinnertime.com) and sign up with the referral code: **HOPKINSEHP** and your EHP member ID number.

### New Plan Perk: BurnAlong

BurnAlong offers more than 1,000 classes in 30 categories including cardio, nutrition and physical therapy. Classes range from beginners to advance with instructors. You get unlimited access to this platform and can stream on your computer, tablet or phone, with the option to cast it on your television. The cost is only \$39 a year!

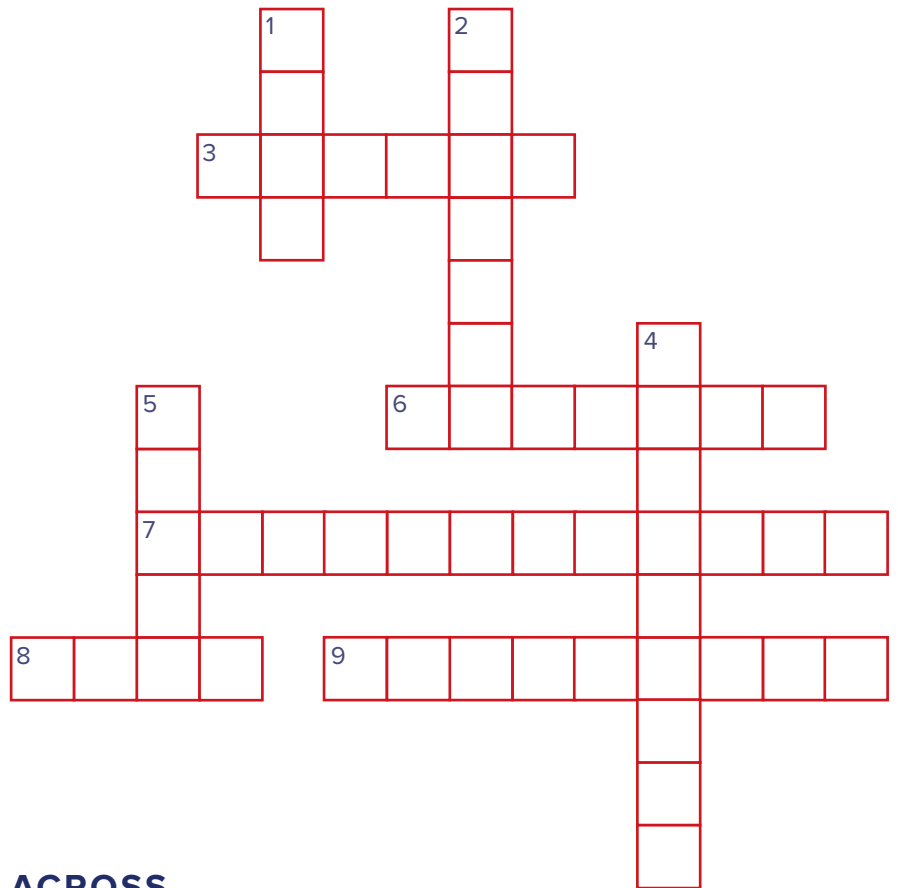
### 3 Easy steps

1. Go to [go.burnalong.com/register](http://go.burnalong.com/register)
2. Put in your information and select "Annual Plan"
3. Put in discount code **EHP39**

*Information derived from EHP.org/  
member-newsletters – June 2019*



# 4<sup>TH</sup> OF JULY CROSSWORD



### ACROSS

3. It's a hot \_\_\_\_\_ day.
6. We live in the United States of \_\_\_\_\_.
7. The 4th of July is \_\_\_\_\_ Day.
8. We celebrate the 4th of \_\_\_\_\_.
9. Someone who loves and supports America is \_\_\_\_\_.

### DOWN

1. Our flag is red, white and \_\_\_\_\_.
2. Soldiers fight for our \_\_\_\_\_.
4. There is a \_\_\_\_\_ show on the beach.
5. Chicken and burgers are cooking on the \_\_\_\_\_.

**NEW HIRES**



**TANDRA GOODMAN**  
Operations Manager  
JHMI Transportation Shuttle



**SHANIEKA HARRIS**  
Administrative Assistant  
Juvenile Justice Maintenance



**LEAH REPERT**  
HR Leave Specialist  
Human Resources Division



**THERESA SCOTT**  
Administrative Assistant  
Property Management, JHBMC



**JAMES MARRONE JR.**  
Quality Assurance Manager  
Janitorial Commercial

**PROMOTIONS**



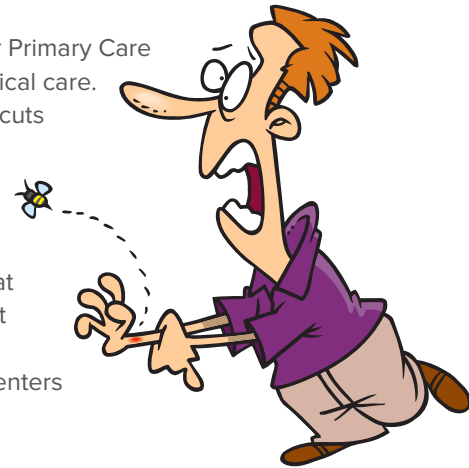
**ANTOINETTE THOMAS**  
Supervisor  
JHMI Transportation Shuttle

**CAMPING CHARLIE HAS A BUG BITE! IS IT JUST A MOSQUITO OR SOMETHING MORE SERIOUS?**

*WHERE SHOULD HE GO FOR MEDICAL HELP?*

If possible, always contact your Primary Care Physician for guidance on medical care. For colds, flu, minor burns and cuts that require stitches, puncture wounds requiring tetanus shots, urinary tract infections, sore throats, pink eye and ear infections, consider treatment at an Urgent Care Center. Contact EHP Customer Service for a complete list of Urgent Care Centers where you live or work!

[www.EHP.org](http://www.EHP.org) / 410-424-4450



**ANNOUNCEMENT!**

Broadway Service is aware that many of our employees cash or deposit their payroll checks on Thursday (the day before paychecks are actually dated). However, **the official pay date for the company is Friday.**

Therefore, effective August 1st, employees are prohibited from cashing and depositing their payroll checks on Thursdays at M&T Banks. This financial institution will no longer accept pre-dated (Thursday) payroll checks. All employees will be able to cash and/or deposit their payroll checks at M&T Banks on payday, which is every Friday.

**Please note exception if the holiday is observed on a Thursday or Friday.**



## TAKE OUR DAUGHTERS AND SONS TO WORK DAY 2019

On April 25, 2019, Broadway Services' Monument Street offices once again welcomed ten (10) children and young adults, ages 8 through 18, to our **"Take Our Daughters and Sons to Work Day"** program. The program shows our youth what goes on in the "working world" as well as gives them an opportunity to think about their dreams and what they would like to accomplish. The purpose of the day is to educate youth about themselves, about the world of work, and about the various jobs and opportunities at workplaces.

This year's national theme was **"Workforce Development for All."** The goal was to empower our youth with essential workplace building activities in order to provide insight about how each role within an organization contributes to the overall success for staff, customers and the communities they serve. This was accomplished through career exploration videos. They were *Career Exploration 101*, *STEM (Science, Technology, Engineering, Math)*, *Science Careers*, *Technology Careers*, *Engineering Careers*, *Importance of Math*, *Financial Literacy* and *Become a Leader*. Our hope is that each child left with a better understanding of what they do in school each day relates to what they will be doing in the workplace when they become part of the working world.

The HR Department did a wonderful job of showing the young people the various work opportunities here at BSI. Through fun activities focused on the workplace, each child had a chance to think about their future and how they see themselves. Diane Brocato, Compensation and Benefits Manager, and Taylor Miller, HRIS Data Entry Assistant, directed the day's activities. Actual work activities included assembling new hire and benefit packets, filing, and making copies.

The day ended with an ice cream social and bingo games for prizes. Each participant received a "goodie bag" compliments of BSI and an attendance certificate.

Special thanks to Barbara Kelly, Hanover Uniforms, for issuing each participant an "employee" badge that each wore so proudly! An extra special thanks goes out to the entire HR Department and all those who helped make the children's day fun and educational!

Our 2019 participants were: Charlee' Beaufort, Ryan Cox, Raheim Davis, Aniyah Fulton, Unique Fulton, Jasmine Horshaw, McKenzie Jackson, Ava James, Brielle Shropshire and Bryston Thurman.



*"Estamos buscando aumentar nuestra diversidad. Si conoce a alguien que busca un trabajo en el servicio de limpieza, la seguridad o la conducción, visite nuestro sitio web o visite nuestra ubicación para completar una solicitud."*

### DON'T FORGET!!

Don't forget to update name, address or telephone number changes. If you need to update your demographic information, please call the Human Resources office at (410) 563-6949, to make the changes.



# EMPLOYEE REFERRAL PROGRAM

Receive \$100 for referring a qualified employee to Broadway Services.

We are always looking for qualified employees like you.

Refer someone to us for any of the following positions:

## SECURITY OFFICERS AND PROTECTIVE SECURITY OFFICERS AND YOU'LL RECEIVE \$100!

Eligibility: Referred new hires must remain continuously employed with Broadway Services for a minimum of three months and pass probation. Refer to the Employee Referral Procedures or talk to your manager for details.

Name of Applicant you are Referring	Last Four of SS#:
Position Applied	Date on Application
Employee's Name	Last Four of SS#
Employee's Job Title	Work Location
Employee's Signature	Date

TO BE COMPLETED BY HIRING MANAGER	
Mangers Name	Date Form Received
Work Location	
Manager's Signature	Date

### REFERRAL PROCEDURES

1. The referring employee must submit the name of the job candidate to the hiring manager in writing (Section A) and in advance of any job offer. Under no circumstances will a finder's fee be paid for new hires without proper advance notification. The form will be attached to the BSI employment application.
2. Immediately upon receipt of the Employee Referral Form with Section A completed, the hiring manager or recruiter will complete Section B, which indicates the date of receipt.
3. To be eligible for the cash award, employees may recommend new hires for their division and/or other divisions, assuming those divisions are participating in the program.
4. Both employees, the referring employee and the referred new hire must be in active employment status at the time of eligibility.
5. Hiring departments will be responsible for tracking and arranging payment of all finder's fees. (Section C)
6. Referring employees must not make commitments or promises of employment to persons they refer.

## OVERVIEW OF YOUR BROADWAY SERVICES HOURLY BENEFITS

BENEFIT	EFFECTIVE 7/1/19		
<b>MEDICAL - EHP</b> Opt. 1 - Care through a network doctor  Opt. 2 - Doctor outside EHP network	pays 100% after \$15.00 regular office co-pay pays 100% after \$25.00 specialist office co-pay  pays 70% after deductible		
<b>VISION CARE (ONCE EVERY 12 MONTHS)</b> Exam and eye wear through Vision Care network Exam and eye wear outside of network	Employees and Dependents pays 100% of limited amount after \$15.00 co-pay pays up to limited amount		
<b>PRESCRIPTION DRUGS (IN-NETWORK)</b>	<b>34 Day Supply</b>	<b>90 Day Supply</b>	<b>Mail Order 90 Day Supply</b>
Generic Drugs (lowest co-pay)	\$10.00	\$30.00	\$20.00
Preferred Brand (middle co-pay)	\$20.00	\$60.00	\$40.00
Non-Preferred Brand (highest co-pay)	\$30.00	\$90.00	\$60.00
<b>DENTAL</b> Class I Diagnostic/Preventive Class II Basic Services Class III Major Restorative	<b>IN-NETWORK</b> 100% covered in full 80% covered 50% covered	<b>OUT-OF-NETWORK</b> 100% of Reasonable & Customary 80% of Reasonable & Customary 50% of Reasonable & Customary (after \$50 deductible)	
<b>EMPLOYEE CONTRIBUTIONS FOR MEDICAL AND DENTAL COVERAGE</b>	<b>Your weekly cost:</b>		
		<u>Medical</u>	<u>Dental</u>
Individual	\$24.00	\$2.00	
Employee/Child	\$48.00	\$3.00	
Employee/Spouse	\$54.00	\$3.00	
Family	\$69.00	\$4.00	
<b>SHORT TERM DISABILITY</b> (Income Protection Plan)	pays 60% of weekly base pay up to 12 weeks (company paid benefit)		
<b>LIFE INSURANCE</b> Basic Life and AD&D Supplemental Life and AD&D (Optional)	pays one times annual salary pays one or two times above annual salary		
<b>RETIREMENT SAVINGS</b>	save up to 6% of pay, company matches 3%		
<b>PAID TIME OFF (PTO)</b>	Full time employees; based on years of service		
<b>SICK AND SAFE LEAVE</b>	part time employees working 12 or more hours per week		
<b>HOLIDAYS</b>	seven (7) paid holidays		
<b>BEREAVEMENT LEAVE</b>	pays up to three (3) days		
<b>FAMILY AND MEDICAL LEAVE (FMLA)</b>	unpaid leave up to twelve (12) weeks		
<b>JURY DUTY</b>	pays difference between jury pay and your regular pay, up to 3 days		
<b>MILITARY LEAVE</b>	unpaid time off as required		
<b>UNIFORMS</b>	company paid benefit		
<b>DIRECT DEPOSIT</b>	paycheck sent directly to bank of your choice		
<b>CREDIT UNION</b>	Johns Hopkins Federal Credit Union		

(The above applies to full time employees regularly scheduled to work 30 hours or more per week or employees who average 30 hours or more per week during the BSI measurement period.)



# Kudos

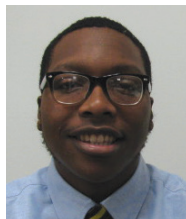
The following is designed to acknowledge employees who demonstrate outstanding service excellence and inspire others to do their best. Congratulations to all!

## SECURITY



**Supervisor Ramon Lindsay, JHMI Internal Security, SFC Chauncey Matthews, Security Officer India Howell, JHMI External**

**Security**, were commended by Nurse Manager Aly Stolba: "We had a psychiatric emergency ...Security arrived swiftly, promptly and helped to safely restrain the patient while we waited for an ambulance... The staff was very professional and calm and help to diffuse a very difficult situation... I am happy to know that our staff and patients are kept safe by such a fine crew."



**Security Officers Michael Harris, Jr., Samal Chavis, and Edward Dickerson, JHMI Internal Security**, were



commended by RN Farnham: "The officers were incredibly tolerant with a patient and followed every direction asked by staff. They stepped back when asked, stepped up when needed, and perhaps most deserving of praise, they helped comfort the patient when trying to de-escalate."



**PSO Curtis Hamm, Sr. JHMI External Security** was

commended by Fred Roussey, Operations Manager and Ray Fabian, Director, for his vigilance and attention to detail, exemplifying the characteristics of a dedicated PSO. PSO Hamm detained an evasive suspect who committed another theft on campus, which led Baltimore City to be able to finally apprehend the suspect.

the best we think we were ever apart of. Both officers were willing to learn on the spot how to properly restrain the patient according to CPI standards, ensuring safety."



**Lt. James Goldring, HCGH Security**, was commended for outstanding work from Ms. Tiffany, HCGH Patient Relations

Department: "Mr. Goldring is always willing to help us with anything and everything we need ... recently, a patient lost a custom-made back brace. Mr. Goldring went out of his way to search the hospital and he found it!"



**PSO Christopher Bean, JHMI External Security**, was recognized by Operations Manager Roussey for his quick response

and professional courtesy relating to an abduction incident in which Mr. Roussey immediately reported and responded to the assault and abductor description. PSO Bean observed, gave chase and detained the suspect; then took custody of the abducted child. Thanks to PSO Bean's exemplary job performance, the child was returned unharmed to his mother.



RN Farnham commended **Security Officers Keshawna Dorkins and Nia Flagg** for their composure and having an amazing, caring attitude: "Dorkins and Flagg were incredibly receptive to direction ... the physical restraint for medication administration was one of



**Security Officer J'Vaughn Gorham**, was commended by RN Hanna: "This young man is always pleasant, professional and

strives to be a positive role model. S/O Gorham goes above and beyond his job description." I witnessed him help a blind man to the bathroom. He pushed the patient ... in a recliner chair ... to the bathroom ... and made sure the patient was safely taken back ..."

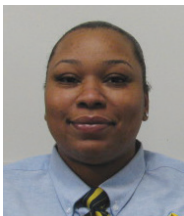
## OUR EMPLOYEES MEET THE CHALLENGE

Gorham is also excellent with patients and at de-escalating aggressive patients. He is much appreciated by the staff and a pleasure to work with.”



**Security Officer Timothy Neenan, JHMI**, was

acknowledged in the new employee orientation by Kristena Lukish, VP HR, when presenting the executive welcome: “When I was reviewing the core values, I asked if anyone had encountered an employee that exemplifies these values. The security guard that is stationed in Billings Buildings was mentioned. I’d like to pass my sincere thank you for his welcoming presence and example of our core values as he performs his duties.”



**Security Officer Tiah Noel** was commended by Nancy Stewart, Information Receptionist: “I want to let you know

about a stellar employee. She is very pleasant and offers her help to all of the information receptionists. No one knows how to operate that area like she does...She stops all visitors, checks to see where they are going, places the correct badges on them and gives them directions. Security Officer Noel is an excellent role model. Thank you so much for hiring a kind and caring young lady.”



**Security Officer Perri Latney**, was commended from Sharon Krumm, Assistant Professor: “Latney saw me unsuccessfully

struggling to lower my umbrella and get into a car with two large bags

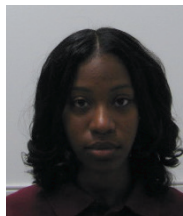
during the storm and ran outside in the rain and helped me.” While waiting for her ride, professor Krum also observed SO Latney provide excellent service to everyone entering and leaving the building.

## PARKING



**Zablon Karara, Lead Attendant JHMI Parking**, effectively communicated with a mother and daughter whom could only speak Swahili. The

patient and daughter were confused, not knowing what medical personnel in the hospital to see. Mr. Zablon used proper tone, body language, and politely answered all questions, which helped them reconnect with the appropriate medical personnel in the hospital.



**Jasmine Laird, Parking Attendant, McElderry Garage, JHMI Parking**, was recognized for excellent service and job performance by

Johns Hopkins Kimmel Cancer Center Chaplain, Rhonda Cooper, for excellent service in assisting with parking for the guests & families who attended the Service of Remembrance in Weinberg. The staff was complimented on how nice and well prepared the staff were, particularly Ms. Laird at the gate.



**Shirl Pettigrew, Parking Attendant, Rutland Garage, JHMI Parking**, was complimented by a customer for her courteous service

while assigned to the Weignberg Garage: “Shirl was a familiar face to (my husband) and we left treatment in the Weinberg building each day. She is an outstanding employee

that is dedicated to doing her best to help people ... Johns Hopkins is fortunate to have someone who cares about their job as she does. She is a valuable, conscientious, hard-working, dedicated employee.”



**Vinetta Thompson Dairsow, JHMI Parking Department**, was commended by Dr. John Ticehurst of the JHU School of Medicine for

excellent service. Mrs. Dairsow stayed after it was time to leave and helped him jump start his car. Dr. Ticehurst states: “Such service and thoughtfulness has exemplified Broadway Services employees during the 25 years that I’ve parked at JHMI garages.”

## TRANSPORT/TRANSPORTATION



**Ronald Taylor, Driver, JHU Vans** was complimented by a current JHU undergraduate for being such an interactive and

bubbly Blue Jay Shuttle Driver.



**Briane Joyner, Driver JHU Vans**, was complimented by a customer stating that “he made my day”. Mr. Joyner had a heart to heart with

the customer about hate in the world and the future of generations, which meant a lot as the customer was going through a hard time.



**Antonio Perkins, Jr., Driver, Transport Department**, was given KUDOS by client Katie Dott for finding a customer's wallet and air pods.

Mr. Perkins received a monetary reward for turning in the wallet. Katie stated: "You saved the day! I appreciate it!"

## JANITORIAL



Appreciation from client Michelle Bennett for **Kenneth Dunn, Jr., Janitor, JHBMC** for outstanding housekeeping work

in the ASC bldg. Ms. Bennett states: "His hard work stands out. He goes above and beyond to keep things tidy. His quiet and mild, soft spoken spirit is very appealing. We are glad to have him as part of our team and hope he will stay a long time with us. He is worth 5 stars."



Frank Johnson, Chief Digital Officer/CIO of Baltimore City Office of Information and Technology, acknowledges **Supervisor Michael**

**S. Poe, Project Work, Commercial Janitorial**, as a tremendous asset to their department. He states, "Mr. Poe personally extracted and cleaned unsightly spills with a carpet cleaner on more than a few occasions. Mr. Poe constantly followed up with leadership and was willing to assist any time. He always greeted us with a friendly smile and a no problem attitude. Mike is a valued employee and a part of our team."

## MAINTENANCE



Carolyn Schopman, Manager at Occupational Health, wanted to share appreciation of **Maintenance Supervisor Ron Barnes and Building Engineer Kevin Sherrod** of the Maintenance department: "Both continuously do excellent work in keeping our office looking it's best. They always arrive with a smile and ready to help. No job is too much for them."

## HUMAN RESOURCES

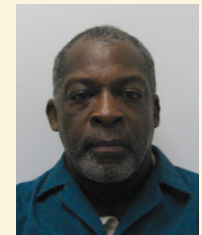


Bobbie Alston, Supervisor for Rutland Garage, commended **Taylor Miller HRIS Data Entry** at the BSI Office: "[Taylor] was

helpful ... and instructed where to sit and informed me that if I need any help please feel free to ask." Taylor displayed great customer service with a smile approaching everyone and handling their questions politely. I have not seen professionalism like this since I have been a kid watching and listening to my parents conduct business. I wanted to cry because of how she treated me with high standard respect ... I gain trust in her that I will be taken care of with no problems."

*If you have a kudo or commendation to share, please contact Leah Reppert, HR Specialist at 410-563-6945 or email [lreppert@broadwayservices.com](mailto:lreppert@broadwayservices.com).*

## KUDOS



At the JHBMC Oncology Clinic, a patient and her husband shared their compliments of how beautiful the Johns Hopkins Bayview campus looked. She stated it was immaculate and when they turn onto the campus, they feel at peace. She

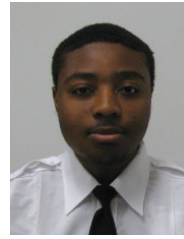
extends her accolades to the landscaping staff. **Manger John Bostic, Supervisor Raymond Kikola, Groundskeepers Delbert Johnson, Darnell Smith, Jimmie Winder, Eugene Smith and Johnny Jones, Jr.**, Well done guys!



**LEROY MCKELVIN, CDC DRIVER FOR JHCSC.**

Leroy does all his deliveries and picking up truck loads consistently. He does not miss time and is a highly efficient in performance. Leroy takes pride in his work and is a safe driver award recipient. Leroy

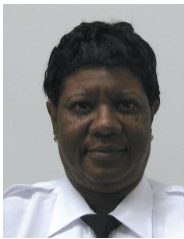
is a team player and is always willing to help when called upon. Congratulations Leroy!



**JAYLEN GUNTER, SECURITY OFFICER, HCGH, JHMI.**

Jaylen shows great dependability, customer service and excellent disposition. He provides solutions to problems and is an advocate for patients and visitors.

Jaylen is excellent at handling complex situations within the hospital. He sets an example of professionalism, teamwork, and a strong work ethic.



**BRIDGET GREEN, SECURITY OFFICER, SILVER STAR SECURITY AT THE MARBURY BUILDING.**

Bridget was awarded employee of month in May 2019 for Broadway's Best. Bridget

takes pride in her position. If there is a shortage at her account, she will take it upon herself to ensure shifts are covered. She is very meticulous about record keeping and very pleasant and cheerful.



**ROBERT HURTT, WORKING SUPERVISOR, JANITOR, JHBMC.**

Robert has been employed with BSI for 23 years. He is very detailed and in everything he does and maintains a positive attitude and smile as no job is too big. Robert is

always willing to help. Congratulations Robert!



**YAQOOB SALEEM, SECURITY OFFICER, HCGH, JHMI.**

Yaqoob was awarded employee of the month for April 2019 for Broadway's Best.

Yaqoob performs his duties with highest quality and effectiveness. He maintains

a good professional relationship with staff and is very good at calming agitated patients. Saleem displays exceptional customer service skills.



**ELISHA TAYLOR, SECURITY OFFICER, HCGH, JHMI.**

Elisha was awarded employee of the month for June 2019, for Broadway's Best. Elisha is a champion of customer service and sets the bar for her peers

with her attention to detail and willingness to accept additional responsibility. Elisha has worked as a back up to our administrative coordinator and accepted a position of Communication Officer where she has been observed using good judgement in difficult situations.



**AMERICAN RED CROSS BLOOD DRIVE**

*Sponsored by JHBMC / Location: Francis X Knott Conference Room*

**AUGUST 21 – 23, 2019  
7AM TO 7 PM**

**OCTOBER 21 – 23, 2019  
7AM TO 7PM**

In appreciation of our life-saving blood donation, you will receive a special gift, parking pass, and a meal ticket to the Bayview Café.

**To schedule an appointment, please call the Johns Hopkins Bayview Medical Center Community Relations Department at 410-550-0289, Monday through Friday.**

“The need for blood is constant and only volunteer donors can fulfill that need for patients in our community. Nationwide, someone needs a unit of blood every 2 to 3 seconds and most of us will need blood in our lifetime.” ***Thank you for your support!***



**SHAUNDA THOMPSON, PARKING ATTENDANT JHH MCELDERRY GARAGE.**

Shaunda is pleasant, kindhearted – willing to help anyone. She is dedicated to delivering excellent customer service. Her two years of employment have earned respect and confidence from management for her to train new employees and take on more time sensitive tasks.



**KENNETH DUNN, FLOOR TECH, JHBMC.**

Kenneth was awarded employee of the month for June 2019, for Broadway's Best. Kenneth is detailed and the client reports how pleasant he is. Kenneth comes to work every day with a smile on this face and no job is too big. Kenneth is very responsible and can be trusted to get the job done with limited supervision.



**SAFE DRIVERS AWARDS** *May, June, and July 2019*

Dionne Mont, JHMI Transportation Shuttle	1 year	William Thornton, Transport	1 year
Kevin Deans, JHU Vans	1 year	Windell Myers, Transport	2 years
Renee Rice, JHU Vans	1 year	William Long, Transport	3 years
Bernadette Robinson, JHU Vans	1 year	Larry Powers, Transport	3 years
Antoinette Santiago, JHH Shuttle	1 year	Roman Franklin, JHMI Transportation Shuttle	3 years
Dorothy Steedley, JHH Shuttle	1 year	Donald Blackman Jr., Transport	3 years
Donald Wooden, JHU Vans	1 year	Junior Lee, Transport	8 years
Richard Donaldson, Transport	1 year		



Broadway Services was proud to sponsor "Meals on Wheels" at their 27th culinary experience. This fundraising event was held on May 20, 2019 to benefit Meals on Wheels of Central Maryland. The "Night of a Million Meals" was held at the Grand Lodge in Hunt Valley, MD. Numerous chefs, beverage vendors, sponsors, and musical groups joined the Million Meal Movement to raise monies in support of Meals on Wheels of Central Maryland. Some of BSI's Corporate employees were there to show support for this wonderful cause.



**Anthony Levine #41 Ravens Football Player, Kelly Jones, EVS Administrative Assistant and Davon Gordon, Human Resource Recruiter posing at the "Meals on Wheels" event.**

*“Be the person you needed when you were younger” – AUTHOR UNKNOWN*

**Nikeria Irby, Parking Cashier at JHBMC** is a part of the Regal Royal Mentoring Internship Program. Nikeria has been a part of this mentoring program for three (3) years now. This program service children from grades 6th through 12th. It is directed by three (3) of Nikeria’s close friends and family members. They meet the first and third Saturday of the month and it operates from September to June. At the end of the session there’s a gala event held for the inner city youth, to showcase their talents by dancing, singing or spoken word.

When asked why did she join this program, she responded with, *“because I was raised by my grandmother who worked long crazy hours at St. Agnes Hospital as an OR tech, she wasn’t always available for day to day activities ... yet I didn’t lack because I had a whole village of adults willing and ready to step in and help. I had after school programs that kept me out of the streets and potential trouble ...”* Nikeria believes in the quote, *“Be the person you needed when you were younger”*, as she volunteers to be a mentor to give back (to her community). Nikeria affirms, the Regal Royal mentoring internship program is always looking for other like minded adults to volunteer their time and corporate sponsorships.



**Thanks Nikeria for sharing your time and helping others; Now that’s Quality Service!**



### WANT TO SHARE A STORY?

If you have a story to share or an idea for the newsletter, please contact Brentina Horshaw, Vice President of HR at 410-563-6942 or email at [bhorshaw@broadwayservices.com](mailto:bhorshaw@broadwayservices.com).

### CONGRATULATIONS TO KRISTIN RORIE FOR WINNING THE BROADWAY SERVICES SOCIAL MEDIA CONTEST!

S/O K. Rorie, JHH Security, 12x8 shift liked and followed the Broadway Services pages on Facebook and LinkedIn. She is the winner of a \$175 gift certificate for a ½ bushel of Maryland Crabs.

**Be sure to follow and like the Broadway Services Facebook and LinkedIn Pages to stay informed on the latest news from BSI!**

